



Jug Care

Caffe Assist® jugs are coated with a black Teflon® layer for performance and durability, however there are a few simple rules you should follow to help maintain the integrity of the surface coating.

Why is the black coating so important?

Caffe Assist® uses I.R.(Infra-red) temperature detection because it is both fast and accurate. If the jug surface coating is damaged, scratched or missing entirely, the temperature of the jug surface cannot be accurately measured, and the milk will overheat or even overflow the jug.

1. Always pay attention to the outer surface of the jug and wipe off any spills or dribbles with a soft, damp cloth after completing each pour.
2. Always remember to wipe the “**Face and Base**” of the jugs. To create the best quality foam, it is important to keep the jug outer surface (**Face**) clean for **accurate milk temperature measurement**, while keeping the jug bottom surface (**Base**) clean, for **accurate milk level detection**.
3. Regular handwashing and rinsing the jugs is recommended however, washing in a commercial dishwasher is also possible, provided that the jugs are clearly separated from other metal utensils or heavy dishware that can damage the Teflon® coating during a vigorous washing cycle.
4. **NO SCOURING PADS** to be used of any description!
5. The **INSIDE** of the jugs may be cleaned as required, **by soaking overnight** with a solution of Caffe Assist® Wand Cleaning powder and water, using the following method:
 - (i) Tip out any remaining milk in the jug and rinse with water.
 - (ii) Place the jug on a flat, level surface or draining board.
 - (iii) Fill the jug to **2/3 capacity** with **HOT** water and add 2 scoops of Caffe Assist® wand cleaning powder. Stir vigorously to ensure the powder dissolves completely and leave standing overnight.
 - (iv) Next day, empty the jug and rinse thoroughly with clean water and dry.

When to Replace Jugs

DO NOT USE WORN-OUT OR SURFACE DAMAGED JUGS, replace them!

Regularly check the condition of a jug's surface coating and if it shows signs of heavy wear or resembles the following photos (e.g. multiple surface scratches or significant visible patches of bright shiny metal), it's time to let your shift manager know that the jugs need replacing.

